

West Bengal Real Estate Regulatory Authority
Calcutta Greens Commercial Complex (1st Floor)
1050/2, Survey Park, Kolkata- 700 075

Complaint No. WBRERA/COM 001522

Sahenaj Khatun Complainant

Vs

Tirath Project Respondent

Sl. Number and date of order	Order and signature of the Authority	Note of action taken on order
01 11.03.2026	<p>Complainant Ms. Sahenaj Khatun (mobile no:- 6290846687 and email id:- sh898135888@gmail.com) is present in today's hearing through online mode. She is directed to send her hazira immediately after today's hearing through email.</p> <p>Respondent is absent in today's hearing, without any prior intimation, despite due service of hearing notice through email.</p> <p>Heard the Complainant in detail.</p> <p>The Complainant stated that she booked a Flat in the project of the Respondent and entered into an Agreement for Sale by paying Rs. 4,35,000/- along with GST amount of Rs. 20,000/-. But later on due to acute financial hardships she cancelled the said Agreement and through several verbal communications requested the Promoter Company for refund of her invested money. Furthermore, Complainant stated that only after lodging this instant complaint before the Authority the Respondent Company has refunded the Complainant her invested money amounting to Rs. 4,35,000/- excluding the GST amount of Rs. 20,000/-.</p> <p>The Complainant prays for relief of refund of her invested GST amount of Rs. 20,000/- from the Respondent as early as possible.</p> <p>After hearing the Complainant, the Authority is pleased to admit this matter for further hearing and order as per the provisions contained in Section 31 of the Real Estate (Regulation and Development) Act, 2016 read with Rule 36 of the West Bengal Real Estate (Regulation and Development) Rules, 2021 and give the following directions: -</p> <p>A. The Complainant is directed to submit his total submission regarding their Complaint Petition on a Notarized Affidavit annexing therewith notary attested/self-attested supporting documents and a signed copy of the Complaint Petition and send the Affidavit (in original) to the Authority serving a copy of the same to the Respondent, both in hard and soft copies, within 15 (fifteen) days from the date of receipt of this order of the Authority by email.</p>	

B. The Respondent is hereby directed to submit their Written Response on notarized affidavit regarding the Complaint Petition and Affidavit of the Complainant, annexing therewith notary attested/self-attested supporting documents, if any, and send the same (in original) to the Authority serving a copy to the Complainant, both in hard and soft copies, within **15 (fifteen)** days from the date of receipt of the Affidavit of the Complainant either by post or by email whichever is earlier.

Fix after **6(six) weeks** for further hearing and order.



(JAYANTA KR. BASU)

Chairperson

West Bengal Real Estate Regulatory Authority



(BHOLANATH DAS)

Member

West Bengal Real Estate Regulatory Authority